



21 June 2018

Dear Portway Families

Re: Parent and Child Survey Results to share

I am writing to thank the large number of *parents and carers* who completed the Parent Survey that we ran at school recently.

Our school exists to serve the local community - so feedback from the community is essential. This year, we asked both parents and children to provide feedback to the questions that Ofsted asks. A summary of the results is below, with a comparison to around 200,000 schools' responses, as collated by Ofsted (referred to as 'benchmark' below):

88% agree/strongly agree 'my child is well taught' (Ofsted benchmark - 88%)

94% agree/strongly agree 'my child is happy at school' (Ofsted benchmark - 92%)

89% agree/strongly agree 'my child makes progress' (Ofsted benchmark - 88%)

91% agree/strongly agree 'my child is looked after' (Ofsted benchmark - 90%)

83% would recommend Portway to other families (Ofsted benchmark - 86%)

Overall, the majority of the responses were more favourable than those in the Ofsted benchmark group. Importantly, as a whole school, we are working hard to continue to improve our communications with parents, and our responses to concerns (72% of respondents agreed/strongly agreed 'this school responds well to our concerns'). Our ongoing reinforcement of the 5Cs as the sort of behaviours we expect at school is also an area of focus: although 81% of respondents indicated that they agreed/strongly agreed that 'the school makes sure its pupils are well-behaved', we are below the Ofsted benchmark of 86% in response to this question.

Our children used an online form to respond to the (different) set of questions they were posed. Key feedback was as follows:

96% 'enjoy school all/most/some of the time'

93% 'enjoy learning at school all/most/some of the time'

93% say that 'teachers help me to do my best in lessons all/some/most of the time'

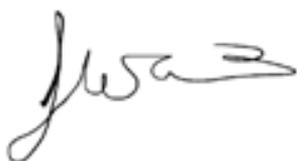
95% 'feel safe at school all/most/some of the time'

This feedback provides us with a valuable insight into how parents and children view school life. Next time, we hope that more parents will tell us how they feel (the response rate was only 15%) as we wish to take on board feedback from everyone who is part of our school community - and parents are a vital part of this.

The children completed the surveys online at school, and we collected over 300 responses. We were delighted with their feedback, which is a tribute to the dedicated work of our whole staff team at Portway, with whom the results have been shared.

Finally, we were delighted to receive some additional, specific positive feedback recently via our social media accounts from a parent expressing appreciation for the way in which school has helped her child.

Thank you for your engagement with the survey, and for your time and attention. The full survey results are available on our website, in both the News and the Welcome to our School sections, should you wish to access these.

A handwritten signature in black ink, appearing to read 'Jacqui Waine', with a stylized flourish at the end.

Jacqui Waine
Headteacher